

## IMPRINT

Foove GmbH,  
Brandshofer Deich 68  
20539 Hamburg  
Germany

Represented by:  
CEO: Sebastian Reza

Contact:  
E-mail: [team@foove.com](mailto:team@foove.com)

Register entry:  
Registration in the commercial register  
Registration court: District Court of Hamburg  
Registration number: HRB 149992

Value added tax:  
VAT identification no.: DE 192178154

Dispute resolution:  
The European Commission provides a platform for online dispute resolution (OS):  
<https://ec.europa.eu/consumers/odr> .

Our e-mail address can be found above in the imprint.

We are not willing or obliged to participate in dispute settlement procedures before a consumer arbitration board.

## DATA PROTECTION

### General information

#### 1. Name and contact details of the person responsible for processing

This data protection information applies to data processing by:

Responsible: Foove GmbH (hereinafter Foove), Brandshofer Deich 68, 20539 Hamburg, Germany, e-mail: [team@foove.com](mailto:team@foove.com)

Foove's company data protection officer is available at the address Datenschutzberatung Janthur GmbH, Hedelfinger Str. 12, 73734 Esslingen am Neckar, Germany, c/o Dirk Janthur, or [dirk.janthur@janthur.net](mailto:dirk.janthur@janthur.net) or +49 71171530104.

#### 2. Data Subject Rights

You have the right:

- to request information about your personal data processed by us in accordance with art. 15 GDPR. If we process your data, you can in particular request information about the processing purposes, the category of personal data, the categories of recipients to whom your data has been or will be disclosed, in particular recipients in third countries, the planned storage period or the criteria for determining it, the existence of a right to rectification, erasure, restriction of processing or objection, the existence of a right of appeal to a supervisory authority, the origin of your data if it was not collected from us, and the existence of automated decision-making including profiling and, if necessary, meaningful information ask for details;
- in accordance with art. 16 GDPR, to immediately request the correction of incorrect or incomplete personal data stored by us;
- to request the deletion of your personal data stored by us in accordance with art. 17 GDPR, unless the processing is required in particular to exercise the right to freedom of expression and information, to fulfill a legal obligation, for reasons of public interest or to assert, exercise or defend legal claims;
- according to art. 18 GDPR, to request the restriction of the processing of your personal data if you dispute the accuracy of the data, the processing is unlawful, but you refuse its deletion and we no longer need the data, but you need it to assert, exercise or defend legal claims or you have objected to the processing in accordance with art. 21 GDPR and it is not yet clear whether our legitimate reasons outweigh your interests;
- in accordance with art. 20 GDPR, to receive your personal data that you have provided to us in a structured, common and machine-readable format or to request transmission to another person responsible, provided that the processing is based on your consent or a contract and the processing is carried out with the help of an automated process;
- According to art. 7 para. 3 GDPR, to revoke your consent given to us at any time. As a result, we are no longer allowed to continue the data processing based on this consent for the future and

- to complain to a supervisory authority in accordance with art. 77 GDPR. As a rule, you can contact the supervisory authority of your usual place of residence or contact our company headquarters.

### **3. Right to Object**

If your personal data is processed on the basis of legitimate interests in accordance with article 6 paragraph 1 sentence 1 lit. e or f GDPR, you have the right to object to the processing of your personal data in accordance with article 21 GDPR, provided there are reasons that arise from your particular situation or the objection is directed against direct advertising.

In the first case, we no longer process your data unless we can demonstrate compelling reasons that outweigh your interests, freedoms and rights or our processing serves to assert, exercise or defend legal claims.

In the latter case, you have a general right to object, which we will implement without specifying a particular situation.

If you would like to make use of your right of revocation or objection, an e-mail to [team@foove.com](mailto:team@foove.com) is sufficient.

### **4. Sharing of Data**

Your personal data will not be transmitted to third parties for purposes other than those listed below.

We only pass on your personal data to third parties if:

- You have given your express consent in accordance with article 6 paragraph 1 sentence 1 lit. a GDPR,
- The disclosure according to article 6 paragraph 1 sentence lit. f GDPR is required to assert, exercise or defend legal claims and there is no reason to assume that you have an overriding legitimate interest in not disclosing your data,
- in the event that there is a legal obligation for disclosure according to article 6 paragraph 1 sentence 1 lit. c GDPR, as well as
- this is legally permissible and required for the processing of contractual relationships with you in accordance with article 6 paragraph 1 sentence 1 lit. b GDPR.

In addition, our contract processors receive your personal data for processing in accordance with instructions, insofar as this is necessary to fulfill the order. Our processors do not have their own right to use your data.

### **5. Data Security**

When you visit our website, we use the widespread SSL (Secure Socket Layer) method in conjunction with the highest level of encryption supported by your browser. This is usually a 256-bit encryption. If your browser does not support 256-bit encryption, we use 128-bit v3

technology instead. You can tell whether an individual page of our website is transmitted in encrypted form by the closed representation of the key or lock symbol or by the use of https in front of the address of our (sub)website. We also use appropriate technical and organizational security measures to protect your data against accidental or intentional manipulation, partial or complete loss, destruction or to protect against unauthorized access by third parties. Our security measures are continuously improved in line with technological developments.

## **6. Third Countries**

We only transmit data to third countries in accordance with the legal regulations.

The admissibility of data transmission to third countries is based on art. 44 et seq. GDPR. If we transfer your data to a third country, you will be informed of this in the special data protection information on the respective processing process, stating the respective legal regulation.

## **Special Data Protection Information for the Data Processing Processes on the Website**

### **1. When visiting the website**

When you visit our website, the browser used on your device automatically sends information to our website server. This information is temporarily stored in a so-called log file. The following information is recorded without your intervention and stored until it is automatically deleted:

- IP address of the requesting computer,
- Date and time of access,
- Name and URL of the retrieved file,
- Website from which the access is made (referrer URL),
- Browser used and, if applicable, the operating system of your computer and the name of your access provider.

The data mentioned will be processed by us for the following purposes:

- Ensuring a smooth connection establishment of the website,
- Ensuring comfortable use of our website
- Evaluation of system security and stability as well
- for other administrative purposes.

The legal basis for data processing is art. 6 para. 1 s. 1 lit. f GDPR. Our legitimate interest lies in the operation of our website and the associated presentation of our company.

Your data will be deleted as soon as it is no longer required for the stated purposes, at the latest after 6 months.

### **2. When registering on our website**

You have the option of registering as a user on our website. The information is required to give you access to our provided services and offers.

The legal basis for processing is article 6 paragraph 1 sentence 1 lit. b GDPR.

You can adjust the information in your user profile at any time.

If you store voluntary information in your user profile, we process this data exclusively on the basis of your consent and thus on the basis of article 6 paragraph 1 sentence 1 lit. a) GDPR. This voluntary information, such as your profile photo is only for additional security of your Foove Pay Portal. In addition to the QR code, the photo serves to identify the person eating. In this way, a misuse of a lost or duplicated QR code in the canteen can be uncovered by the staff.

We process your data for the period in which you are registered as a user.

If you do not provide us with the requested information, you will not be able to register as a user.

### **3. When ordering food**

When ordering food in the Foove Pay portal, your profile data will be processed to conclude the contract so that we can process your request and your order.

The legal basis for data processing is article 6 paragraph 1 sentence 1 lit. b GDPR.

We store your data as long as this is necessary for the fulfillment of contractual obligations. We then store the data for the duration of the statutory retention periods.

### **4. Cookies**

We use cookies on our site. These are small files that your browser creates automatically and that are stored on your end device (laptop, tablet, smartphone, etc.). Cookies do not damage your end device and do not contain viruses, trojans or other malware. Information is stored in the cookie that arises in connection with the specific end device used. However, this does not mean that we are immediately informed of your identity.

#### **Necessary First-Party-Cookies**

On the one hand, the use of our required first-party cookies serves to make the use of our offer more pleasant for you. We use so-called session cookies to recognize that you have already visited individual pages on our website. These are automatically deleted after leaving our site.

In addition, we also use temporary cookies to optimize user-friendliness, which are stored on your end device for a specific period of time. If you visit our site again to make use of our services, it will automatically be recognized that you have already been with us and what inputs and settings you have made so that you do not have to enter them again.

This data will be deleted after 6 months at the latest.

We process your data based on our legitimate interest in the external presentation of our company via the website you have accessed and to promote user-friendliness. The legal basis for the processing is article 6 paragraph 1 sentence 1 lit. f GDPR.

Most browsers automatically accept these cookies. However, you can configure your browser in such a way that no cookies are stored on your computer or that a message always appears before such a cookie is created. However, the complete deactivation of cookies can mean that the website is not displayed correctly or that you cannot use all the functions of our website.

## **5. Currentness and Changes of the Data Protection Declaration**

This data protection declaration is currently valid and has the status of August 2022. Due to the further development of our website and offers on it or due to changed legal or official requirements, it may become necessary to change this data protection declaration. You can call up and print out the current data protection declaration at any time on the website at <https://foove-pay.com>.